



May 7, 2015

Crestwood Receives CARF Accreditation for its Continued Dedication and Achievement to Higher Standards

When an organization sets its goals to meet higher standards than is required by licensing agencies, payer sources, community stakeholders and industry standards, and then goes on to achieve those goals, it is an extraordinary accomplishment. Crestwood Behavioral Health Inc. is proud once again to have achieved just that accomplishment. In March 2015, Crestwood received the highest level of Commission on Accreditation of Rehabilitation Facilities' (CARF) Three-Year Accreditation of our 23 community programs, accounting office and corporate office. This accreditation decision represents the highest level of accreditation that can be awarded to an organization and shows the organization's substantial conformance to the CARF standards. An organization receiving a Three-Year Accreditation has put itself through a rigorous peer review process. It has demonstrated to a team of surveyors during an on-site visit its commitment to offering programs and services that are measurable, accountable, and of the highest quality.

Crestwood's was recognized for many of our strengths during the survey including our strong relationship with stakeholders, the high level of peer providers at both leadership and direct service; reduction and elimination of seclusion and restraints; cultural sensitive services; our wellness program that focuses on heart healthy nutrition; innovative approaches in our facility environments that promotes the feeling of community and recovery; a well-developed training program for staff; and a high-level of client satisfaction.

Crestwood also achieved the rare CARF Exemplary Conformance to the Standards for our profound understanding of the process of transitioning, not only for our clients, but for staff members as well. This includes Crestwood's succession planning process and mentoring to identify future potential leaders in our organization and then providing them with training, education and support to prepare them for those roles.

Also in the CARF survey results, Crestwood's professional and committed staff were recognized as those whose passion, strong vision and value-driven leadership far exceed expectations. Similarly acknowledged, were the recovery-based services that focus on hope, empowerment, meaningful roles and spirituality as its hallmarks and for supporting the employment of our clients and individuals with disabilities through our alliance with Dreamcatchers Empowerment Network.

This is the fifth CARF Survey that Crestwood has participate in and is proud to receive once again the three-year CARF accreditation as an indication of our greatest level of commitment to quality improvement and demonstrates our extraordinary level of dedication to improving the quality of lives of the clients Crestwood serves.

For additional information, contact Kari Friesen at kfriesen@cbhi.net.

(CARF is an independent, nonprofit accrediting body whose mission is to promote the quality, value, and optimal outcomes of services through a consultative accreditation process that centers on enhancing the lives of the persons served. Founded in 1966 as the Commission on Accreditation of Rehabilitation Facilities, and now known as CARF International, the accrediting body establishes consumer-focused standards to help organizations measure and improve the quality of their programs and services. For more information about the accreditation process, please visit the CARF website at www.carf.org.)

